



TEXAS VENDOR DRUG PROGRAM

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Prescriber Assistance Chart

Effective Date

11/01/2016

		Call Center Contact	
Plan / Program	PBM	Prior Authorization	Member
Aetna Better Health Texas			
STAR	CVS/Caremark	855-656-0363	800-248-7767 (Bexar)
CHIP			800-306-8612 (Tarrant)
STAR Kids			866-818-0959 (Bexar)
			800-245-5380 (Tarrant)
		844-787-5437	844-787-5437
Amerigroup			
STAR	Express Scripts	855-215-4496	800-600-4441
CHIP			
STAR+PLUS			
STAR+PLUS MMP			
STAR Kids			
		855-817-5790	855-878-1784
		855-215-4496	844-756-4600
Blue Cross Blue Shield of Texas			
STAR	Prime Therapeutics	855-457-0407	888-657-6061
CHIP			
STAR Kids			
		855-457-1200	877-688-1811
Children's Medical Center Health Plan			
STAR Kids	Navitus	(877) 908-6023	(800) 947-4969
Christus*			
STAR	CVS/Caremark	855-656-0363	877-428-3057
CHIP			800-359-5613

* MCO has unique requirements regarding coverage of Family Planning products. Refer to the MCO Provider Manual for details.



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Call Center Contact				
Cigna-HealthSpring				
STAR+PLUS	OptumRx		877-653-0331	877-653-0327
STAR+PLUS MMP				
Community First				
STAR	Navitus		877-908-6023	800-434-2347
CHIP				855-607-7827
STAR Kids				
Community Health Choice				
STAR	Navitus		877-908-6023	888-760-2600
CHIP				
Cook Children's				
STAR	Navitus		877-908-6023	800-964-2247
CHIP				844-843-0004
STAR Kids				
Driscoll Health Plan				
STAR	Navitus		877-908-6023	877-220-6376 (Nueces)
				855-425-3247 (Hidalgo)
CHIP				877-451-5598
STAR Kids				844-508-4672
El Paso First Premier				
STAR	Navitus		877-908-6023	877-532-3778

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FirstCare			
STAR	Navitus	877-908-6023	800-431-7798
CHIP			
Molina Healthcare			
STAR	CVS/Caremark	866-449-6849	866-449-6849
STAR+PLUS			
CHIP		866-856-8699	866-449-6849
STAR+PLUS MMP			
Parkland			
STAR	Navitus	877-908-6023	888-672-2277
CHIP			888-814-2352
Scott & White (RightCare)			
STAR	Navitus	888-837-0201	855-897-4448
Sendero			
STAR	Navitus	877-908-6023	855-526-7388
CHIP			
Seton *			
STAR	Navitus	877-908-6023	877-451-5601
CHIP			

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Superior			
STAR	US Script	866-768-7147	800-783-5386
STAR+PLUS			
CHIP			
STAR Health			
STAR+PLUS MMP			
STAR Kids		866-399-0928	800-460-8988
Texas Children's			
STAR	Navitus	877-908-6023	866-959-2555
CHIP			866-959-6555
STAR Kids			866-959-2555
United Healthcare			
STAR	Optum Rx	800-310-6826	888-887-9003
STAR+PLUS			
CHIP			
STAR Kids		877-597-7799	
STAR+PLUS MMP		800-711-4555	800-256-6533
Vendor Drug Program / Fee-For-Service			
	Medicaid	877-728-3927	
	CSHCN	800-252-8023, opt. 2	

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